## **Introduced by Assembly Member Ackerman**

February 26, 1999

An act to amend Section 3269 of, to amend the heading of Title 17 (commencing with Section 3269) of Part 4 of Division 3 of, and to add Section 3272 to, the Civil Code, relating to computers, and declaring the urgency thereof, to take effect immediately.

## LEGISLATIVE COUNSEL'S DIGEST

AB 1569, as introduced, Ackerman. Computers: liability for damages: Year 2000 Problem.

Existing law provides immunity from tort liability, subject to certain exceptions, to persons who make gratuitous disclosures of information regarding the Year 2000 Problem, as defined, or potential solutions to that computer problem.

This bill would provide immunity from tort liability and claims for breach of implied warranty, subject to certain exceptions, to suppliers of computer products, as defined, arising from the failure or malfunction of those products due to the Year 2000 Problem, if the supplier satisfies certain requirements relating to repair, replacement, or refund of the computers products by a specified date.

The bill would declare that it would take effect immediately as an urgency statute. The bill would also make related legislative findings and declarations.

Vote:  $\frac{2}{3}$ . Appropriation: no. Fiscal committee: no. State-mandated local program: no.

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The people of the State of California do enact as follows:

SECTION 1. The Legislature finds and declares all of the following:

- 3 early years of computer (a) In the computer memory was at a premium due to limitations on physical capacity. In order to save precious memory space, software developers adopted what became the uniform industry convention of identifying years by two digits. Subsequent programs continued the convention 9 for many reasons, some of which include the need for 10 compatibility, to meet standard based on the two digit 11 convention, and the anticipation that the computer 12 product would be replaced or upgraded long before the 13 year 2000. This market-driven programming standard, 14 that may be found in a wide variety of software, computers, and other electronic devices, results in a 15 16 present or future inability to accurately store, process, provide, or receive data relating to a date beyond the year 18 1999.
- (b) There has been widespread publicity on the legal 20 impact of year 2000 noncompliant computer products, 21 with the legal expenses due to litigation arising from 22 computer product failures estimated to be in the billions 23 of dollars.
- (c) A number of lawsuits have been filed and, in some 25 of the cases noncontract claims have been made against suppliers even though there was no injury, manifestation of the impact of being year 2000 compliant, 28 and no allegation that a remedy from the supplier had 29 been requested and denied. A result of these lawsuits, and 30 the threat of future lawsuits, has been the incurring of needless legal expenses and the diminution of the flow of information concerning companies' ongoing efforts to provide year 2000 compliant computer products for fear provided will any information precipitate otherwise be used as evidence in litigation.
- (d) Accordingly, it is the intent of the Legislature to 36 encourage suppliers to ensure that both current and 37 previously licensed or sold computer products are year

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2000 compliant, and to provide information on repairs, work-arounds, replacements, or later year 2000 compliant 3 versions of computer products, while, at the same time, removing concerns over litigation as an inhibiting factor 5 to the free flow of information.

(e) Furthermore, it is the intent of the Legislature to provide a safe harbor against noncontract claims for suppliers that make solutions to the Year 2000 Problem available.

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- (f) Finally, it is the intent of the Legislature that the provisions of this act shall be applicable with respect to any actions that have been filed, but that have not been fully adjudicated, as of the operative date of this act.
- SEC. 2. The heading of Title 17 (commencing with Section 3269) of Part 4 of Division 3 of the Civil Code is amended to read:

## TITLE 17. COMPUTERS AND YEAR 2000 **INFORMATION DISCLOSURES** COMPLIANCE

SEC. 3. Section 3269 of the Civil Code is amended to read:

3269. For purposes of this title, the following definitions shall apply:

(a) "Year 2000 Problem" means any expected or actual computing, physical, enterprise, or distribution system complications that may occur in any computer system, computer program, software application, 29 embedded systems, embedded chip calculations, or other 30 computing application product as a result of the year 31 change from 1999 to 2000. These complications are often 32 associated with the common programming practice of using a two-digit field to represent a year, resulting in 34 erroneous date calculations, an ambiguous interpretation 35 of the term "00," the failure to recognize the year 2000 as 36 a leap year, the use of algorithms that use the year "99" or "00" as a flag for another function, or the use of applications, software, hardware that date or are sensitive.

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(b) "Year 2000 compliant" means the present or 2 future ability of a computer product to accurately store, process, provide, or receive data from, into, and between 4 the years 1999 and 2000 and beyond, provided that all 5 other technology used in combination with the computer 6 product properly exchanges data with it.

- (c) "Year 2000 noncompliant" means the present or 8 future inability of a computer product to accurately store, 9 process, provide, or receive data from, into, and between 10 the years 1999 and 2000 and beyond, provided that all 11 other technology used in combination with the computer 12 product properly exchanges data with it.
- (d) "Computer product" means any computer system 14 or any component thereof, or any computer program, 15 software application, embedded chip calculation, 16 *other computing application.*
- (e) "Computer system" means electronic any 18 semi-conductor device or collection of devices, including 19 support devices, networks, and embedded chips, and 20 excluding calculators that are not programmable, that 21 contains computer programs or electronic instructions, 22 and that performs functions, including, but not limited to, 23 logic, arithmetic, data processing, data storage and 24 retrieval, or communication, or control of those functions.
- (f) "Information" means any assessment, projection, 26 estimate, planning document, objective, timetable, date. test result related plan, test or implementation or verification of Year 2000 Problem 29 processing capabilities of a computer—system, computer 30 program, software application, embedded systems, 31 embedded chip calculations, or other computing application product and intended to solve a year 2000 Problem.

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(g) "Disclosure" and "discloses" means anv 36 dissemination or provision of information without any expectation or right to remuneration or fee therefor.

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(h) "Person" 39 means any individual, corporation, partnership, business entity, joint venture, association, **—5— AB 1569** 

the State of California or any of its subdivisions, or any other organization or any combination thereof.

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- (i) "Supplier" means any who person designs, develops, or manufactures a computer product.
- 5 SEC. 4. Section 3272 is added to the Civil Code to 6 read:
- 3272. (a) Notwithstanding any other provision law, and unless otherwise agreed, a supplier shall not be liable for damages in any tort action or any action based 10 on breach of implied warranty arising directly indirectly from the failure or malfunction of a computer product due to the Year 2000 Problem or any alleged 13 failure to properly detect, disclose, prevent, report on or 14 remediate any year 2000 noncompliant computer products if the supplier does the following:
- (1) With respect to computer products acquired in or 17 after 1995, the supplier makes available, in the manner 18 described in subdivision (f), by September 1, 1999, at no charge except for delivery and installation charges, a repair, work-around, or replacement to the computer product that ensures that the computer product is year 2000 compliant, or a refund of the price of the latest 23 upgrade or version of the computer product acquired by the owner or licensee.
- (2) With respect to computer products acquired after 26 the year 1989 and before the year 1995, the supplier provides notice, in the manner described in subdivision (h), by September 1, 1999, whether there is a repair, replacement, or later version of the computer product 30 that is year 2000 compliant, and how that repair, replacement, or later version, if any, may be obtained.
- (b) Subdivision (a) shall not be applicable to limit a supplier's liability in any action where the plaintiff has 34 suffered personal injury, other than emotional harm, 35 arising directly or indirectly from the failure 36 malfunction of a computer product due to the Year 2000 37 Problem or any alleged failure to properly detect, 38 disclose, prevent, report on or remediate any year 2000 noncompliant computer products.

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- (c) Subdivision (a) shall not be deemed to limit any breach of contract claims based upon the contract of sale or license of a computer product. For purposes of this section, claims based upon breach of implied warranty shall not be deemed to be contract claims.
- (d) For purposes of subdivision (a), the date of acquisition of a computer product by an owner or licensee shall be the date on which the owner or licensee acquired most recent version of the computer product, including upgrades to that product. 10 The date acquisition of a computer product shall not be the date of 12 any transaction involving the computer product (1) for 13 which there is no charge, other than delivery and 14 installation charges; (2) that only results in an increase in 15 the capacity of an earlier computer product, including, 16 but not limited to, increased data capacity or an increased number of users; or (3) in which the license is changed 17 18 but the computer product itself is not, including, but not limited to, a change in the status of the licensee.
- (e) A supplier shall not be required to comply with the 21 requirements of paragraphs (1) and (2) of subdivision and the limitations on liability contained subdivision (a) shall nevertheless be applicable, with 24 respect to any computer product that is no longer in use 25 or if the license for the computer product has expired or 26 become extinguished due to the acquisition of an upgraded or newer version.
- (f) A supplier shall be deemed to have complied with 29 paragraph (1) of subdivision (a) with respect to any 30 computer product if the owner or licensee acquired for consideration an upgrade or newer version of that computer product that is year 2000 compliant, if (1) the upgrade or newer version adds new features to the 34 computer product, or (2) a refund of the consideration paid for the upgrade or newer version is made available; 36 provided that, if there are any users, as of September 1, 37 1999, that have not acquired an upgrade or later version 38 for consideration under this subdivision, the supplier has also made available, at no charge except for delivery and

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installation charges, the repair or replacement, or later version required in paragraph (1) of subdivision (a).

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- (g) Repairs, work-arounds, replacements, versions, or refunds pursuant to this section shall be deemed to have been made available if notice thereof, 6 including information on how to physically obtain a repair. work-around, replacement, later version. refund, information on downloading the repair, replacement, or later version from the Internet, provided in the manner described in subdivision (h).
  - (h) Any notice required by this section shall be entitled "California Year 2000 Notice" and shall be given as follows:
- (1) By mail or e-mail to each registered user of the 15 computer product at the most recent address known to the supplier's registration department.
- (2) If all owners and licensees of a computer product 18 are not known to the supplier, by posting the notice until March 31, 2000, or creating a link to the posting using the 20 title "California Year 2000 Notice," on the homepage of the supplier's Internet website.

Any notice given pursuant to this section shall be 23 inadmissible as evidence for any purpose, including, but not limited to, evidence relating to claims of anticipatory repudiation, other than proof of the fact that notice was given.

- (i) Compliance with the requirements of subdivision 28 (a) by a supplier may be raised as a defense in any tort action or action for breach of implied warranty pending 30 on the effective date of this act against a supplier arising directly or indirectly from the failure or malfunction of a computer product due to the Year 2000 Problem or any alleged failure to properly detect, disclose, prevent, 34 report on or remediate any year 2000 noncompliant computer products.
- (j) Nothing in this section shall be construed to do any 37 of the following:
- (1) Recognize, endorse, or suggest the existence or 38 39 validity of any purported cause of action.

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(2) Create a cause of action where none otherwise existing, or create any obligation to repair, replace, or provide a work-around or later version for any year 2000 noncompliant computer product.

- (3) Limit the ability of contracting parties to enter into agreements as they deem appropriate on the issues of liability and damages.
- (4) Affect the validity of contracts, or any provisions of any contracts, in effect on or before the enactment of this 10 section.
- (5) Be indicative of an industry standard relating to 12 year 2000 compliant computer products in any context, 13 including with respect to warranty claims of any type or 14 any claim based on alleged damages or injury resulting 15 from year 2000 noncompliant computer products.
- (k) Notwithstanding any other provision 17 section, a supplier shall not be liable, in tort or contract, 18 for any damage suffered as a result, directly or indirectly, of any failure or malfunction of any copy of a computer 20 product that is not validly owned or licensed or any computer product if the owner or licensee possesses other copies of that computer product that are not validly 23 owned or licensed.
- SEC. 5. This act is an urgency statute necessary for the 25 immediate preservation of the public peace, health, or safety within the meaning of Article IV Constitution and shall go into immediate effect. The facts constituting the necessity are:

In order to provide computer suppliers with necessary 30 protections and to provide consumers with access to year 31 2000 compliant computer products before the beginning 32 of the year 2000, when the full impact of year 2000 noncompliance will be realized, it is necessary that this act take effect immediately.